

FOUNDATIONS HEALTH SOLUTIONS

OAK POINTE NURSING & REHABILITATION CENTER

Government & Advocate Contact Information

| Local Social Security Office | | Information About Returning to the Community | |
|------------------------------|--|--|--|
| Address | 1260 Monroe St NW New Philadelphia, Ohio 44663 | Address | Home Choice Program 821 Anola Ave. #D Dover, Ohio 44622 |
| Phone | 866-731-4236 | Phone | 888-221-1560 |
| Email | | Email | HOME Choice@medicaid.ohio.gov |
| Local Department of Health | | State Department of Health | |
| Address | 897 E. Iron Ave Dover, Ohio 44622 | Address | Ohio Department of Health 246 N. High St. Columbus, Ohio 43215 |
| Phone | 330-343-5555 | Phone | (614) 466-3543 |
| Email | | Email | OPA@odh.ohio.gov |
| Local Medicaid Office | | State Medicaid Office | |
| Address | Holmes County Dept. of Job & Family Services 85 Grant Street Millersburg, Ohio 44654 | Address | Ohio Department of Medicaid 50 West Town Street Suite 400 Columbus, Ohio 43215 |
| Phone | 330-674-1111 | Phone | (800) 324-8680 |
| Email | | Online | www.medicaid.ohio.gov/CONTACT.aspx |
| Medicaid Fraud Control Unit | | State Complaints & Investigations | |
| Address | Office of the Attorney General Medicaid Fraud Control Unit 150 East Gay Street, 17th Floor Columbus, Ohio 43215 | Address | Ohio Department of Health Complaint Unit 246 North High Street Columbus, Ohio 43215 |
| Phone | (800) 642-2873 | Phone | (800) 342-0553 |
| Online | www.ohioattorneygeneral.gov/About-AG/Service-Divisions/Health-Care-Fraud/Report-Medicaid-Fraud | Online | www.odh.ohio.gov/-/media/ODH/ASSETS/Files/dspc/complaints---nursing-homes/Complaint-Form.pdf?la=en |
| | | Email | HCComplaints@odh.ohio.gov |
| Local Ombudsman | | State Ombudsman | |
| Address | 821 Anola Ave, Suite D Dover, Ohio 44622 | Address | Ohio Long Term Care Ombudsman Rhodes Tower, 30 East Broad Street, 22nd Floor Columbus, OH 43215 |
| Phone | 330-364-3465/800-967-0615 | Phone | (800) 282-1206 |
| Email | | Email | ohioombudsman@age.ohio.gov |

| Aging & Disability Resource Centers | | Quality Improvement Organization | |
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| Address | Area Agency on Aging 821 Anola Ave. #D Dover, Ohio 44622 | Address | Livanta 10820 Guilford Rd #202 Annapolis Junction, MD 20701 |
| Phone | 844-932-7277/330-364-3465 | Phone | 888-524-9900 |
| Email | | Email | www.livantaqio.com |
| State Survey Agency | | State Protection & Advocacy Agency | |
| Address | Office of Health Assurance and Licensing Ohio Department of Health 246 N. High Street, 3rd Floor Columbus, Ohio 43215 Attn: Chief Dave Holston | Address | Disability Rights Ohio 50 W. Broad Street Suite 1400 Columbus, Ohio 43215-5923 |
| Phone | (614) 466-7857 | Phone | (614) 466-7264 or (800) 282-9181 |
| Email | dave.holston@odh.ohio.gov | Online | www.disabilityrightsohio.org/intake-form |

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